Shufti

Shufti Expert Agent Review Modes

Controlled Human Review for High-Risk Identity Decisions.

Shufti's AI handles identity verification at speed and scale. When your policy, regulator, or risk team needs extra certainty, Shufti gives you three human-in-the-loop modes, so you can match review intensity to risk, without building a review team.

Why Add A Human Layer?

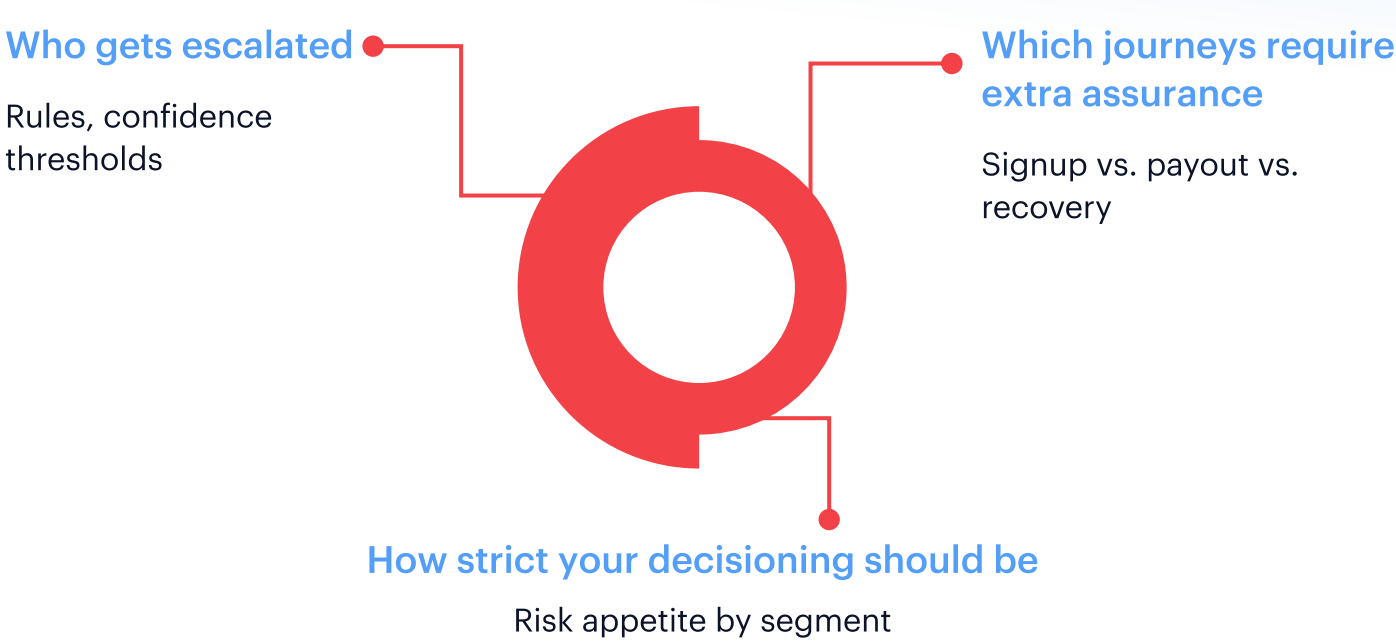Because some programs demand maximum defensibility, not just fast outcomes. Use a human layer when you need:

Stricter compliance framework for regulated or audited cohorts

Higher approval confidence on high-value users (without loosening thresholds)

Better handling of edge cases (rare docs, complex captures, borderline risk)

The 3 Shufti Review Modes

	Smart Hybrid	Rapid Plus	Live Guard
Best for	High-volume onboarding where you want speed + smart escalation	Risk-averse teams who want AI speed + human certainty	Maximum assurance programs where you want human-led decisions end-to-end
How it works	AI clears the majority. On-demand borderline cases route to expert review based on your thresholds.	AI completes instantly, then a fast expert review adds an additional assurance layer for reliability and trust.	Verification is handled manually by experts, without AI decisioning.
Why it wins	Keeps conversion high without lowering risk rules.	You get a stronger audit story and a safer posture for higher-risk programs.	Designed for the strictest internal policies and highest-stakes decisions.
Sectors where it fits	• Fintech onboarding • Payments KYC • Marketplaces • Remittance • SaaS signups with fraud exposure	• High-value accounts • Tier upgrades • Higher-risk geographies • Crypto flows • Business onboarding • Withdrawals	• Regulated / high-stakes onboarding • Executive approvals • Sensitive investigations • Zero-tolerance identity programs

What Do You Control?

Shufti lets you define

Who gets escalated
Rules, confidence thresholds

Which journeys require extra assurance
Signup vs. payout vs. recovery

How strict your decisioning should be
Risk appetite by segment

Key Benefits

Cost
No in-house review team required; apply expert review only where it matters.

Speed
AI stays fast for most users; review layers are targeted, not universal.

Quality
Better outcomes on edge cases without weakening automated thresholds.

Coverage
Suitable across geographies, risk tiers, and regulated programs.

Quick Selection Guide

Want the best balance of speed + control? → Smart Hybrid

Want extra assurance for risk-averse programs? → Rapid Plus

Want the highest-security, human-led route? → Live Guard

Precision at Scale

Deploy Shufti's Hybrid Verification today.

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Book a Demo