

Why identity assurance matters in iGaming (DE/AT)

Gaming & gambling operators in DACH sit at the intersection of **player protection** and **financial crime risk**:

Underage access and multi-accounting/bonus abuse scale fast in mobile-first acquisition funnels.

Self-exclusion enforcement is mandatory in Germany and operationally punishable without reliable identity.

High-velocity deposits/withdrawals increase exposure to chargebacks, synthetic IDs, and AML.

What Regulators **Expect** In DE & AT

**Germany**

(GlüStV 2021 + AML GwG)

- ▶ Operators and gaming companies require exclusion of minors and barred players via identification + authentication.
- ▶ Under Germany's AML Act, **organisers and intermediaries of gambling** are "obliged entities" (Verpflichtete) which means CDD/EDD, recordkeeping, and controls apply.

**Austria**

(GSpG + AML obligations)

- ▶ Casino access is restricted to **adults** and requires **identity proof via official photo ID** and the operator must record and retain relevant identity data.
- ▶ GSpG contains a dedicated AML section requiring concessionaires to **assess money-laundering/terrorist financing risks** and apply AML due diligence obligations.

Core KYC Challenges In Gaming & Gambling (DE/AT)

- ▶ Player onboarding and limit increases with higher scrutiny. Age verification (18+) & player registration to meet strict regulatory requirements.
- ▶ OASIS pain (**Germany**): wrong data, typos, or identity uncertainty creates drop-offs and support tickets.
- ▶ "New user" offers attract repeat signups with variations of the same identity.
- ▶ Support tickets, regulator queries, and AML audits require **structured evidence**. Who was verified, what documents, what decision + rationale).
- ▶ Big sports events and promotions create spikes; staffing and handling time become the hidden cost.

How Shufti Video KYC **Aligns To DE/AT**

Shufti's Video KYC is a step-up, high-assurance verification layer you can invoke when your Germany/Austria risk rules demand it.



Faster Onboarding

Live video session to confirm age, identity from government ID + live user presence reducing onboarding time to ~2 min.

AI-Assisted Checks

Reduce agent error and rework by verifying liveness support, face match, and document authenticity.

Audit-Ready Evidence Pack

Recordings, screenshots, structured logs, decision trail to answer disputes, AML queries, and regulator reviews.

Core Use Cases (Gaming & Gambling)

Tier upgrades / Limit Increase Approvals

Problem

Higher limits increase AML and RG exposure; decisions must be consistent and defensible.

Shufti

Invoke Video KYC for upgrades, limit changes, and high-risk thresholds; capture supporting documents if required by policy.

Player onboarding

Problem

Underage attempts, bonus abuse, weak evidence trails

Shufti

Verify ID + live presence; store an evidence package for audits/disputes; keep your "happy path" automated and trigger video only when risk rules require.

AML/EDD Escalation

Problem

Player activity triggers enhanced review; you need stronger identity assurance + evidence.

Shufti

Structured video interview + document capture + decision rationale packaged for internal AML review.

Why Choose Shufti Video KYC?



2-minute verification time for faster onboarding and higher conversion.



Lowest-cost agent model, No in-house team required to run Video KYC operations.



Guided, Single-session verification reduces failed checks and retries



Audit-ready evidence through dashboard/API for regulated oversight

Ready To Secure Your Platform?

Stop letting fraud and regulatory risks dictate your growth.



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