

FMA-Aligned High Assurance Onboarding in Austria



How Shufti Meets FMA & Online-IDV Requirements

FMA Online-IDV Requirement	How Shufti Delivers
Attended Video Identification	Live expert-led session. Real-time interaction throughout. Not recorded video. Not asynchronous.
Explicit Consent	Consent captured on-camera at the start of the session. Recorded and retained as part of evidence.
Controlled Session Flow	Structured, guided execution. Expert follows standardized steps. Clear proof of what happened and when.
Document Inspection	ID presented on-camera. Security features inspected (hologram, tilting, print detail integrity, photo/ghost image). MRZ validated via AI. Images captured for evidence.
Face-to-ID Matching	Live face comparison between user and ID photo. Expert confirms match in real time.
Strong Evidence Trail	Session recording, captured images, timestamps, and structured verification report. Packaged for compliance oversight, disputes, and partner audits.
Secure Completion (Policy-Based)	OTP/MFA completion available where your policy requires stronger session binding.

Core Videoident Challenges In Austria

Audit Defensibility of Evidence

Challenge

- When FMA examines a flagged account, you need more than a checkbox. Gaps in traceability become gaps in your audit defence. Incomplete evidence means you cannot demonstrate what was checked, why the decision was made, or how the session was bound to the individual.

How Shufti solves it

- Analyst-grade evidence pack designed for regulatory examination, not just compliance filing. Every session produces: full audiovisual recording, captured ID images with security feature inspection, face comparison, timestamps, geolocation, device metadata, and structured decision rationale via API and dashboard access.

Frauds, Deepfakes & Synthetic Media

Challenge

- AI-generated faces, video injection attacks, and coached impersonators pass liveness detection designed for static photos. Legacy Videoident providers approaches rely solely on human observation alone, which is not enough. Deepfakes leave frequency-domain anomalies and sensor-level signatures the human eye cannot detect.

How Shufti solves it

- Multi-layered detection combines AI technology with expert verification. A fusion scoring engine combines multiple model layers into a weighted risk profile. Then trained agents observe real-time behaviour and conversation dynamics. Technology flags what humans cannot see. Experts assess what algorithms cannot judge.

Operational Inconsistency

Challenge

- Agent quality varies, some thorough, others rushed or inconsistent. Your customers complain. Evidence quality differs. When FMA or partners review sessions, you can't confidently defend every one.

How Shufti solves it

- Structured session flows. Standardised scripts. Guided back-office steps. QA tooling to monitor consistency. Same process, every session.

Rigid Vendor Models

Challenge

- High per-session costs. Expensive add-ons. Inflexible staffing options. Customisation requires professional services. You're locked into one operating model with no alternative.

How Shufti solves it

- As low as €5 per verification. Zero setup fees. Branding and journey customisation included. Choose your operating model: Shufti experts, your agents, or hybrid.

Why Austrian Buyers Choose Shufti Videoident

FMA-Aligned Execution

- Attended identification, explicit consent, controlled flow, strong evidence trail, all built in. Your compliance function gets audit-ready evidence without additional configuration.

As Low As €5 Per Verification

- Half the cost of legacy Austrian vendors. Same FMA-aligned evidence pack, lower cost. Your budget covers more risk triggers without increasing per-session spend.

Fraud-Aware Session Design

- Session flow built to disrupt deepfakes & synthetic media, video injection, and coached fraud attempts. Your compliance and risk teams get confidence that each verified identity is authentic.

Configurable Journeys

- Route by risk level, product line, or user cohort. Apply the right assurance for each moment. Your ops team controls routing logic without rigid vendor constraints.

Fully Customisable

- Brand the UI. Configure risk triggers. Customise scripts. No extra charges. Your users see your brand throughout the Austrian verification experience.

Flexible Operations

- Shufti agents, your agents, or hybrid. Match your staffing preferences and operating hours across your Austrian operations.

Services Covered In Shufti Videoident

Core Services



Consent Capture
Recorded on-camera at session start. Retained as evidence.

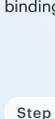


Face Verification & Liveness
Live presence check + face-to-ID matching in real time.

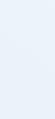


ID Document Inspection
Security features inspected (hologram, tilting, print detail integrity, photo/ghost image) + MRZ validation + image capture.

Add-Ons



Address Verification
Validate address where your policy requires.



AML Screening
Sanctions, PEP, and adverse media checks.



Multi-Factor Authentication
OTP/MFA for secure session completion where policy requires stronger binding.

Where Austrian Companies Use Videoident



Account Opening
High-assurance remote onboarding when document upload doesn't meet your risk threshold.



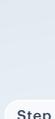
Tier Upgrades
User requests higher limits, premium products, or expanded access



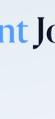
Account Recovery
User claims takeover or requests credential reset



Payouts & Withdrawals
High-value or suspicious withdrawal patterns require step-up



Critical Profile Changes
Name, address, payment method, or linked account changes



Partner Requirements
Downstream partners require attended identification with evidence

The Videoident Journey



How Shufti Wins Vs Austrian Legacy Vendors

	Shufti Videoident	Legacy Vendors
Setup fee	€0 setup fee	€5,000-10,000 typical
Per Session	As low as €5 per verification	€10-15 typical
Custom Journeys	Personalised welcome & farewell messages	Paid customisation
Branding & UI	Included	Extra charge
Add-Ons	No charges for unified scripting, UI, branding, logos	Bundled pricing
Operating Model	Shufti's agents, your agents, or hybrid	Usually outsourced only
Support	24/7 option available	Tiered / paid escalations
Agent Availability	24/7 available based on client needs	8:00 - 22:00 CET

What You Get With Shufti Videoident (Austria)

- Full evidence trail for compliance reviews, disputes, and internal investigations
- Fast, guided Videoident designed to reduce retries and drop-offs
- FMA-aligned execution: Explicit consent, controlled session, strong evidence trail
- Flexible operations: Shufti agents, your agents, or hybrid
- As low as €5 per verification with minimal add-on charges

Ready To Step Up To Videoident?

Stop letting audit gaps and fraud risk undermine your onboarding in Austria.

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[Book a Demo](#)