

High-Assurance Onboarding in Crypto



Core Videoident Challenges In Crypto

Fraud Concentrates At Withdrawals

Challenge

Stolen identities, mule accounts, account takeover attempts are common in the Crypto industry. Frauds like these often concentrate at cash out, which is why weak identity proofing at payout risks direct financial loss.

How Shufti solves it

Live Videoident before high-value or suspicious withdrawals. Expert confirms identity in real time. Evidence package for investigation and regulatory response.

Tier Upgrades Become Compliance Bottlenecks

Challenge

Users want higher limits. Manual review backlogs. Long wait times. Users churn to competitors. Or you approve without enough evidence, and carry risk.

How Shufti solves it

Fast step-up Videoident for tier upgrades. Clear evidence trail. Users get higher limits. Compliance gets defensible proof.

Queues During Market Volatility

Challenge

Market spikes. Onboarding volume explodes. Wait times hit **20-30 minutes**. Users abandon. Support floods. Competitor captures them.

How Shufti solves it

Operating models built to scale peaks. Real-time queue visibility. Burst capacity. Average session: **-2 minutes**. No user churn during volume spikes.

High Costs Force Under-Application

Challenge

Legacy vendors charge €10-15 per session, €10,000+ setup fees, along with extra charges for customisation. You limit Videoident to reduce costs, accepting more fraud and compliance risk on accounts that warrant higher identity assurance.

How Shufti solves it

As low as **€5 per verification**. Apply step-up verification at withdrawals, tier upgrades, and suspicious patterns, without budget constraints.

How Shufti's Videoident Helps Crypto Platforms



Onboarding (High-Assurance)

Automation is inconclusive or risk policy requires attended proofing



Tier Upgrades / Higher Limits

User requests higher trading limits, deposit caps, or withdrawal thresholds



High-Value Withdrawals

Before moving funds, especially when signals indicate takeover or mule behavior



Account Recovery / Device Change

User requests sensitive changes or reports compromise



AML / Risk Escalations

Flagged accounts need stronger identity proofing for internal decisioning



Suspicious Activity

Transaction patterns or behavior flags trigger step-up verification

Services Covered In Shufti Videoident

Core Services



Consent Capture

Recorded on-camera. Retained for compliance.



Face Verification & Liveness

Live presence + face-to-ID matching.



ID Document Inspection

Security features (hologram, tilting, print detail integrity, photo/ghost image) + MRZ validation + image capture.

Add-Ons



Address Verification

Where risk policy requires proof of address.



AML Screening

Sanctions, PEP, adverse media checks.



Secure Session Binding

Stronger binding for withdrawals, tier upgrades, and recovery.

The Videoident Journey

Step 1: Trigger

Onboarding inconclusive, tier upgrade request, withdrawal, account recovery, or risk flag.

Step 3: Consent

Explicit consent captured on-camera and retained.

Step 5: Document Inspection

Expert guides ID presentation. Checks security features (hologram, tilting, print detail integrity, photo/ghost image). AI validates MRZ.

Step 7: Secure Completion

Policy-Based
OTP/MFA where required for high-value actions.



Step 2: Routing

User routed into Videoident inside the product flow.



Step 4: Live Presence/Liveness

Expert confirms user is present and authentic in real time.



Step 6: Face Match

User matched to document photo. Expert confirms.



Step 8: Evidence & Decision

Structured outcome and full evidence trail stored for AML review, investigations, and regulatory response.

How Shufti Wins Vs Crypto Industry Vendors

	Shufti Videoident	Legacy Vendors
Setup fee	€0	€5,000-10,000 typical
Per Session	As low as €5 per verification	€10-15 typical
Custom Journeys	Personalised welcome & farewell messages	Paid customisation
Branding & UI	Included	Extra charge
Add-Ons	No charges for unified scripting, UI, branding, logos	Bundled pricing
Operating Model	Shufti's agents, your agents, or hybrid	Usually outsourced only
Support	24/7 option available	Tiered / paid escalations
Agent Availability	24/7 available based on client needs	8:00 - 22:00 CET

What You Get With Shufti Videoident (Crypto)



Full evidence trail for AML review, investigations, and regulatory response



Live verification before withdrawals and tier upgrades



Configurable triggers based on risk signals and transaction thresholds



As low as €5 per verification, apply step-up broadly without budget constraints

Ready To Step Up To Videoident?

Stop choosing between compliance strength and user experience.

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Book a Demo