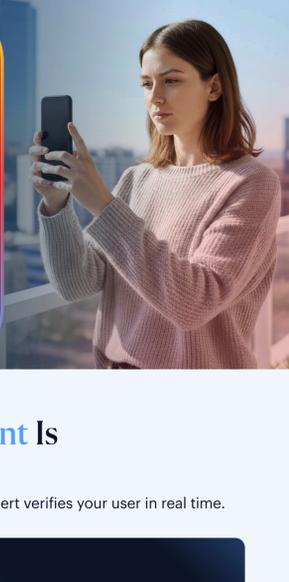


Expert-Led High Assurance Remote Onboarding In Germany & Austria



What Videoident Is

A live video session where Shufti's trained Videoident expert verifies your user in real time.

In a single guided session, Shufti's expert:

- ▶ Captures explicit consent on record
- ▶ Confirms the user is physically present (live presence check)
- ▶ Inspects ID documents with 3 random security feature checks (hologram, tilting, print detail integrity, photo/ghost image) + MRZ validation
- ▶ Performs face-to-ID matching
- ▶ Packages session evidence for audit and dispute handling



When to use Videoident

Use when document upload or automated checks aren't enough, including:

- Account Opening
- High Risk Onboarding
- Limit Increases
- Account Recovery

Or any moment requiring stronger assurance and a defensible record.

How Shufti Stays Compliant with German & Austrian Regulations

Germany (BaFin & GwG)

Requirement	How Shufti Delivers
Attended Video Session	Live expert-led session, not asynchronous video recording. Real-time interaction throughout.
Explicit Consent Capture	Consent obtained and recorded in-session before verification proceeds.
Evidence Generation	Session recording, captured images, timestamps, and structured verification report, packaged for audits.
TAN/OTP Session Binding	Secure session completion via TAN/OTP ties the verification to the authenticated user, reducing takeover risk.

Austria (FMA & Online-IDV)

Requirement	How Shufti Delivers
Attended Online-IDV	Video identification with guided execution and clear proof of what happened, when, and why.
Strong Evidence Trail	Full session artifacts retained for compliance oversight, dispute resolution, and partner requirements.
Operational Controls	QA tooling, escalation workflows, and consistent execution across all sessions.
Configurable Flows	Apply the right assurance level based on user, risk, and moment.

Core Videoident Challenges We Solve

Deepfakes & Synthetic Media Checks

Challenge

- ▶ AI-generated faces, video injection attacks, and coached impersonators pass liveness detection designed for static photos. Standard legacy Videoidents rely on human observation alone, but deepfakes are increasingly sophisticated, and trained agents cannot detect frequency-domain anomalies or sensor-level injection signatures the human eye cannot see.

How Shufti solves it

- ▶ Multi-layered detection combines AI technology with expert verification. A fusion scoring engine combines 20+ model layers into a weighted risk profile. Then trained agents observe real-time behaviour, environment, and conversation dynamics. Technology flags what humans cannot see. Experts assess what algorithms cannot judge.

Evidence Doesn't Hold Up Under Scrutiny

Challenge

- ▶ When compliance teams or regulators ask how a flagged account was verified, companies need more than a checkbox. Legacy Videoident providers deliver partial evidence: a recording here, a screenshot there, metadata missing. When BaFin/FMA or fraud teams investigate, gaps in the evidence trail become gaps in the defence.

How Shufti solves it

- ▶ Analyst-grade evidence pack designed for fraud investigation, not just compliance filing. Every session produces: full audiovisual recording, captured ID images with security feature inspection, face comparison, timestamps, geolocation, device metadata, and session binding proof, all structured for immediate retrieval via API and dashboard access. An audit defence is complete before the auditor asks.

Legacy Vendors Drain Budget Without Flexibility

Challenge

- ▶ You're paying €10-15 per verification plus €10K+ setup fees. Extra charges appear for branding, custom UI, and script changes. One rigid operating model. No way to bring your own agents or adapt to your risk policies.

How Shufti solves it

- ▶ Verification starting as low as €5. Zero setup fees. Branding and UI customisation included. Choose your operating model: Shufti agents, your agents, or hybrid. Your costs stay predictable, and your customers never leave your platform.

Verification Process Creates Inconsistent Outcomes

Challenge

- ▶ Different agents produce different results. Untrained staff miss security features. Poor handling erodes customer trust. When fraud slips through, your evidence doesn't hold up because your process wasn't standardised.

How Shufti solves it

- ▶ Structured session flows with guided back-office steps ensure every verification follows the same process. Standardised script execution plus QA tooling means your compliance function gets consistent, defensible outcomes, regardless of which expert handles the session.

Why Choose Shufti Videoident?

<h4>Germany & Austria-Ready</h4> <ul style="list-style-type: none"> ▶ Built for BaFin (Germany) and FMA (Austria) requirements. Your compliance team gets TAN binding, consent capture, and evidence generation that satisfies regulatory expectations, without additional configuration. 	<h4>As Low As €5 Per Verification</h4> <ul style="list-style-type: none"> ▶ Half the price of legacy vendors. Same evidence standards, lower cost. Your fraud prevention budget stretches further, apply Videoident at more risk moments without eroding unit economics.
<h4>Fraud-Aware Session Design</h4> <ul style="list-style-type: none"> ▶ Session flow built to disrupt deepfakes & synthetic media, video injection, and coached fraud attempts. Random prompts, behavioural assessment, and behavioural observation give your compliance function confidence that each user's identity is genuine. 	<h4>AI-Assisted Expert Verification</h4> <ul style="list-style-type: none"> ▶ KYC experts with AI-assisted document and liveness checks. Human judgment identifies deepfakes, coached impersonators, and behavioural anomalies that automation misses. Your verification combines automated document checks with expert behavioural analysis.
<h4>Fully Customisable</h4> <ul style="list-style-type: none"> ▶ Brand the UI, configure triggers by risk/region, customise welcome/farewell screens, no extra charges. Your users see your brand throughout. Your ops team controls the experience without vendor dependencies. 	<h4>Flexible Operations</h4> <ul style="list-style-type: none"> ▶ Use Shufti experts (shared or dedicated), bring your own agents, or run hybrid. Your choice. Match your operating model to your risk appetite, cost structure, and governance requirements.

Services Covered In Shufti Videoident

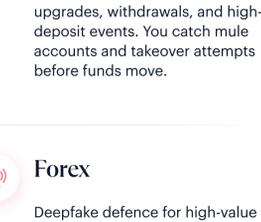
Core Services

<p>Consent Capture Explicit consent recorded in-session before verification begins.</p>	<p>Face Verification & Liveness Live presence check + face-to-ID matching.</p>	<p>ID Document Inspection 3 random security feature checks (hologram, tilting, print detail integrity, photo/ghost image) + MRZ validation + image capture.</p>
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Add-Ons

<p>Address Verification Validate address where policy requires.</p>	<p>AML Screening Sanctions, PEP, and adverse media checks.</p>	<p>Secure Session Binding OTP/TAN binding for secure session completion (Germany-ready).</p>
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Built For High-Risk Sectors



<p>Banking & Fintech High-assurance onboarding for your regulated accounts. Step-up for PEP hits, device anomalies, account recovery. Evidence trail supports internal audit and regulator scrutiny.</p>	<p>Crypto Live verification for tier upgrades, withdrawals, and high-deposit events. You catch mule accounts and takeover attempts before funds move.</p>
<p>Gaming & Gambling Confirm age and identity with a defensible record. Step-up for payouts, bonus abuse signals, and multi-accounting detection helps safeguard your licence and revenue.</p>	<p>Forex Deepfake defence for high-value withdrawals and tier upgrades. 24/7 verification matching global trading hours. Annual re-KYC for high-risk traders. BaFin-aligned evidence for regulatory review.</p>
<p>Healthcare Live presence verification for telemedicine, patient record access, and health ID creation. Consent capture provides your data protection officer with documented GDPR evidence.</p>	

How Shufti Wins Vs Legacy Vendors

	Shufti Videoident	Legacy Vendors
Setup fee	€0 setup fee	~€10,000+
Per Session	As low as €5 per verification	€10-15 typical
Custom Journeys	Personalised welcome & farewell messages	Paid customisation
Branding & UI	Included	Extra charge
Add-Ons	No charges for unified scripting, UI, branding, logos	Bundled pricing
Operating Model	Shufti's agents, your agents, or hybrid	One rigid model
Support	24/7 option available	Tiered / paid
Agent Availability	24/7 available based on client needs	8:00 - 22:00 CET

The Videoident Journey



What You Get With Shufti Videoident?

- ✔ Audit-ready evidence through dashboard/API for regulated oversight.
- ✔ Bring your own agents or use Shufti's agents based on SLA and control needs.
- ✔ No dedicated Videoident operations team required.
- ✔ Guided, single-session verification reduces failed checks and retries.

Ready To Step Up To Videoident?

Stop letting fraud and audit uncertainty undermine your operations.

www.shufti.com
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[Book a Demo](#)