



# VIDEOIDENT UNDER SCRUTINY

ARE YOUR REGULATORY  
CONTROLS TRULY  
DEFENSIBLE?

[\*WATCH WEBINAR HERE\*](#)



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## OVERVIEW

The VideoIdent landscape in the DACH region and beyond is shifting from a "compliance checkbox" to a high-stakes requirement for operational resilience. For regulated firms, the challenge is no longer just capturing a video, but proving to regulators that the process is defensible against sophisticated AI-driven injection attacks and social engineering.

The discussion focused on the "Operational Defensibility" of identity frameworks, the rise of deepfakes in live calls, the impact of DORA on identity providers, and the "90/10" hybrid model designed to balance high-velocity automation with high-assurance video escalation.

# DISCUSSION POINTS

## The "Paper-Based" era of compliance is over.

Oonagh van den Berg opened by noting that regulators have moved beyond looking at policies. In 2026, the standard is Operational Effectiveness.

*"In the past, if it looked good on paper... an audit would be passed. That has now transformed... it's rather: are your frameworks operationally effective and defensible?"*  
— **Oonagh van den Berg**

## "Simulated Trust" is the new fraud frontier

Alex Wood provided a chilling perspective on how fraudsters have evolved. It is no longer just about faking an ID card; it is about simulating a relationship.

*"The biggest shift that we're seeing isn't that fraudsters are faking faces. It's now that they're simulating trust."* — **Alex Wood**

## Videoident is a "Critical ICT Dependency" under DORA.

The panel highlighted that under the Digital Operational Resilience Act (DORA), Videoident is now a critical infrastructure

*"You should basically be doing audit reviews and tests... making sure that your supplier meets all those requirements and the framework."* — **Max Irwin**

## The "90/10 Split" as a conversion benchmark.

To stay competitive, firms are clearing 90% of low-risk users via automated biometric checks, reserving Videoident only for the "top 10%" of high-risk cases.

*Video identification is a tool that makes the customer as well as the operator endure a little bit... usually, it is only used as an escalation method."* — **Thees Buschmann**

## Challenges Discussed

- **Coordinated Injection Attacks**

Software that feeds deepfakes directly into a camera stream, bypassing manual agent "gut checks."

- **The "Patience" of Modern Fraud**

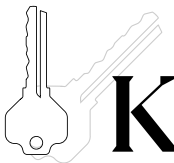
Organized crime groups now sit in the shadows for months after a breach before deploying an attack.

- **Acoustic and Liveness Gaps**

Fraudsters can now clone a 99% accurate voice using only 15 seconds of audio data.

- **Siloed Risk Functions**

Criminals exploit the fact that internal data sharing is often slower than the 30 minutes it takes to move stolen funds cross-border.



## KEY TAKEAWAYS

- **Hybrid is the only Defensible Path**

Move away from "Video-by-Default." Combine device intelligence and automated biometrics, using Videoident only as a high-assurance escalation point.

- **Audit the Metadata, not the Movie**

"We have a video" is not a defense. Auditors now demand Immutable Session Metadata (IP, device fingerprint, and session binding).

- **DORA Compliance is Non-Negotiable**

Re-classify your Videoident provider as a "Critical Function" and ensure you have a redundancy plan.

- **Stress-Test your Onboarding**

Proactively simulate adversarial attacks to find the gap between your risk model and real-world vulnerabilities.

# ABOUT US

At Shufti, we empower regulated firms to navigate the transition from legacy KYC to high-assurance, risk-orchestrated identity. Our approach addresses the specific friction points highlighted in this webinar:

- **Industrialized Deepfake Threats** require Pixel-level AI detection over manual agent "gut checks."
- **The Resilience Gap**, where DORA-level uptime and failover are now mandatory for critical onboarding functions.

## What We Deliver

- **Risk-Orchestrated Videoident**  
ESeamlessly escalate high-risk users from automated flows to video calls, satisfying both conversion targets and regulatory benchmarks.
- **Immutable Audit Trails**  
We deliver comprehensive session metadata and cryptographic binding, ensuring your logs are fully defensible under the most rigorous audits.
- **DORA-Ready Architecture**  
Built for resilience, our platform provides the uptime and third-party risk transparency required for critical ICT dependencies in 2026.

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